



PERFORMANT

Region [x] Recovery Auditor Contractor (RAC)

Date [*Request Date*]
Letter Request ID: [*Letter Request ID*]

[*Point of Contact*]
[*Physician Practice Name*]
[*Street Address Line 1*]
[*Street Address Line 2*]
[*City, State ZIP*]

Re: [*Provider Name*] [*Provider NPI*]
Subject: Original Decision Upheld

HICN #: [*HICN #*]
Beneficiary: [*Beneficiary Name*]
Claim #: [*Claim #*]
Patient Ctrl #: [*Patient Ctrl #*]
Case ID: [*Case ID*]
Date(s) of Service: [*mm/dd/yyyy – mm/dd/yyyy*]
Medicare Original Payment Amount: [*Payment Amount*]
RAC Case ID: [*RAC Case ID*]

Dear Medicare Provider/Supplier,

The Centers for Medicare & Medicaid Services (CMS) has retained Performant Recovery, Inc. (Performant) to carry out the Recovery Auditor Contractor (RAC) program in Region [x] which includes MI, IN, CT, OH, VT, NH, ME, MA, RI, CT, and NY. The RAC program, mandated by Congress, is aimed at identifying Medicare improper payments. Upon notification of identification of an improper payment, providers have the option to request a ‘discussion’ of the review determination.

This letter is to notify you that, after considering the additional information provided, a decision to uphold the original improper payment determination has been made. The claim will be sent to the applicable MAC for adjustment. A demand letter will follow identifying the overpayment amount, repayment options and appeal rights.

NOTE: If the improper payment is for services that are not medically reasonable and necessary per Medicare standards, and you collected the amount of the overpayment from the beneficiary,

Performant Recovery, Inc.
2751 Southwest Blvd
San Angelo, TX 76904

866-201-0580 TOLL FREE
325-224-6710 FAX
www.performantrac.com

the beneficiary has the right to request payment from Medicare. Any such indemnification will be recovered from you.

Thank you for your cooperation and prompt attention to this overpayment. If you have any questions regarding this letter please direct your inquiry to Customer Service at 1-866-201-0580.

Sincerely,

Performant
Region [x]
Recovery Auditor Contractor